



GLOBAL BUSINESS SERVICES

EXECUTIVE ROUNDTABLE 2016

THREE STEPS TO DIGITIZE

YOUR GBS OPERATIONS FOR 2017

You've been pushing digitalization off until 'next year' since 2010. This year is that 'next year'. Next year, your peers will have moved on. In advance of the GBS Executive Roundtable, July 27-28 in Chicago, we have put together a simple guide to make sure you don't defer again.

(Source)

1 KILL PAPER

\$20 \$125 \$700

Cost to file a document

Cost to misfile a document

Cost to lose a document



Large companies lose a document every

12 seconds

Do you have that kind of money to throw around?

YOU DON'T. LEARN HOW TO KILL PAPER:

DIGITALIZATION – A Modern Phenomenon

July 27 - 2:15 PM

Stephen Sikes • Director, Continuous Improvement, Global Business Services • Johnson Controls



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(Source)

2 DREDGE THE DATA LAKE

YOUR DATA LAKE

DREDGE

46%
of companies made a bad decision due to inaccurate data



60%
of workday employees spend managing data



\$214
Cost of data security breach per customer

80%
of companies hampered by inconsistent data



CAN'T SURVIVE IN YOUR DATA LAKE

20%

increased revenue

1.6%

Revenue saved annually by data security

Can you benefit from 20% greater revenue?

YOU CAN. IF YOU LEARN HOW TO DREDGE THE LAKE:

Transforming Data into Actionable Information through Analytics

July 28 - 4:30 PM

Susheel Tanwar • Director • Juniper Network



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(Source)

3 HIRE ROBOTS

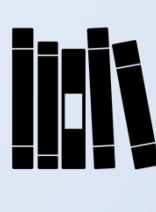
ROBOTS DON'T



get tired



get bored



make mistakes



get too drunk at the holiday party and embarrass you

CASES IN POINT:



"I increased order accuracy to 99.7% while reducing costs by £612,000 per annum."



"I automated the validation and processing of delivery claims, and reduced goodwill write-offs by £5,400,000 per annum."



"I connected the SAP system & the transport management system, reducing transport costs by £4,500,000 per annum and staff costs by 67%."

Will you be embarrassed at the company party again?

NOT IF YOU HIRE ROBOTS:

How Robotic Process Automation May Influence Your Burgeoning GBS Organization

July 27 - 1:30 PM

Samir Bagri • Director, Global Business Services (GBS) • Delphi



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Let's be honest, if you are not already taking these steps in some way, you're behind. Catch up at the Global Business Services Executive Roundtable, July 27-28 in Chicago, before it's too late.

GET THE AGENDA