



GLOBAL BUSINESS SERVICES EXECUTIVE ROUNDTABLE 2016

THREE STEPS TO DIGITIZE

YOUR GBS OPERATIONS FOR

2017

You've been pushing digitalization off until 'next year' since 2010. This year is that 'next year'. Next year, your peers will have moved on. In advance of the GBS Executive Roundtable, July 27-28 in Chicago, we have put together a simple guide to make sure you don't defer again.

(Source)

1 KILL PAPER

\$20 \$125

\$700

Cost to file a document

Cost to misfile a document

Cost to lose a document

Large companies lose a document every **12 seconds**

Do you have that kind of money to throw around?

YOU DON'T. LEARN HOW TO KILL PAPER:

July 27 - 2:15 PM



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2 DREDGE THE DATA LAKE

YOUR DATA LAKE

DREDGE

46%

of companies made a bad decision due to inaccurate data

60%

of workday employees spend managing data

\$214

Cost of data security breach per customer

80%

of companies hampered by inconsistent data

CAN'T SURVIVE IN
YOUR DATA LAKE

1.6%

Revenue saved annually by data security

20%

increased revenue

Can you benefit from 20% greater revenue?

YOU CAN. IF YOU LEARN HOW TO DREDGE THE LAKE:

Transforming Data into Actionable Information through Analytics

Susheel Tanwar • Director •

Juniper Networks (GBS) • Delphi

July 28 - 4:30 PM



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Let's be honest, if you are not already taking these steps in some way, you're behind. Catch up at the Global Business Services Executive Roundtable, July 27-28 in Chicago, before it's too late.

(Source)

3 HIRE ROBOTS

ROBOTS DON'T

get tired

get bored

make mistakes

get too drunk at the holiday party and embarrass you

"I increased order accuracy to 99.7% while reducing costs by £612,000 per annum."

"I automated the validation and processing of delivery claims, and reduced goodwill write-offs by £5,400,000 per annum."

"I connected the SAP system & the transport management system, reducing transport costs by £4,500,000 per annum and staff costs by 67%."

Will you be embarrassed at the company party again?

NOT IF YOU HIRE ROBOTS:

How Robotic Process Automation May Influence Your Burgeoning GBS Organization

July 27 - 1:30 PM

Samir Bagri • Director •

Global Business Services (GBS) • Delphi

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(Source)

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