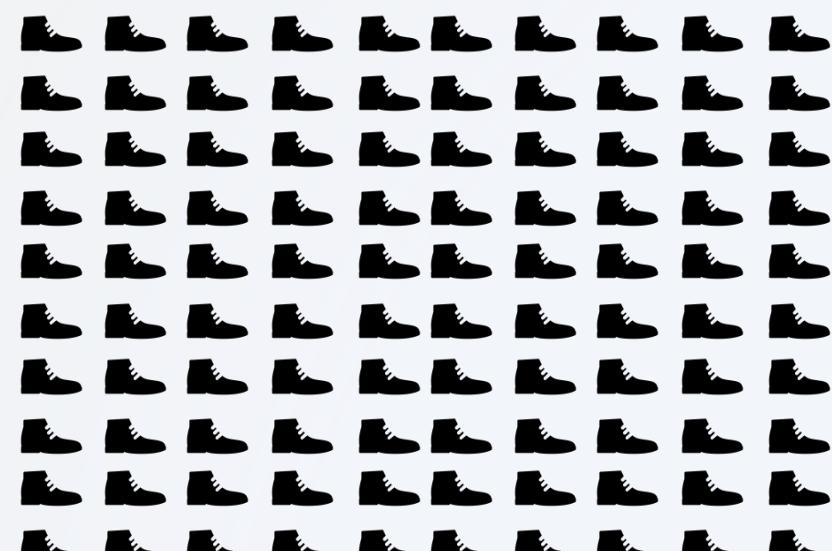


ROBOTS ARE COMING!

(7 REASONS WHY RESISTANCE IS FUTILE)

The march of technology is inexorable, which is why we launched the [Robotic Process Automation Summit](#) in the first place. If you still need proof that RPA will soon become the new normal, look no further.

TIME TO BENEFIT



A 100-step process can be automated in as little as

TWO WEEKS

(Source)

SUMMIT SESSION (7/26 - 12:15 PM)

HOW COGNITIVE & DISRUPTIVE TECHNOLOGY COMBINED WITH RPA CAN INCREASE SERVICE DELIVERY QUALITY AND EFFICIENCY

Adrienne Hill - Vice President - American Express

Enid Martinez - Director, Engineering: Service Engineering and Capabilities - American Express

GROWTH RATE

\$4,98 BILLION (PROJECTED, 2020)

\$183.1 MILLION (2013)

The RPA market is projected to grow by

60.5% CAGR

From 2014 to 2020

(Source)

COST

The outsourcing cost in the cheapest countries in the world:

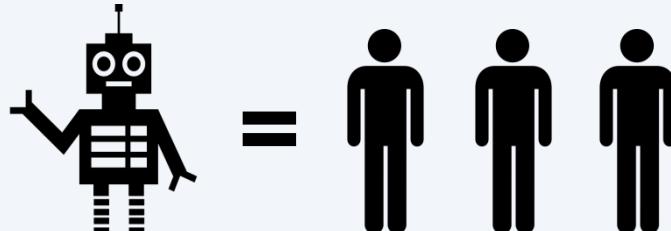


\$15.9K per annum Philippines



\$19K per annum in India (T1 city)

The cost of a robot is **ONE THIRD** of that of an off-shore employee

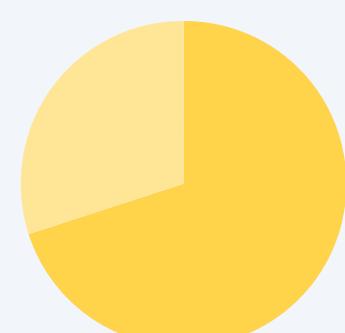


(Source)

ACCURACY



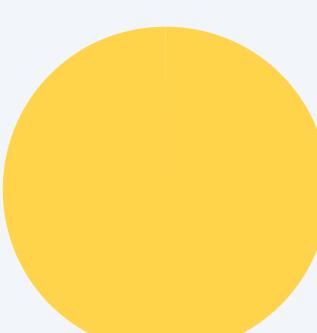
Highest completion percentage in the NFL in 2010 (Drew Brees)



70.6%

(Source)

Estimated completion percentage if Drew Brees were a robot



100%

SUMMIT SESSION (7/25 - 2:00 PM)

HOW TO DETERMINE THE APPLICABILITY OF RPA TO YOUR SPECIFIC SSC BUSINESS NEEDS

Gabriel Lantos - Director, Global Process Owner, Record to Report - Bristol-Myers Squibb

Laure Browne - Associate Director, Business Finance Services: U.S. Record to Report - Bristol-Myers Squibb

MEETINGS

Costing the US economy

\$37 B.
per year



Americans attend

11 MILLION
meetings a day



ROBOTS DON'T GO TO MEETINGS

(Source)

SUMMIT SESSION (7/26 - 10:00 AM)

CASE STUDY: HOW TO DEVELOP AN EFFECTIVE RPA RISK ASSESSMENT & GOVERNANCE PROGRAM

Pat Geary - Chief Marketing Officer - Blue Prism

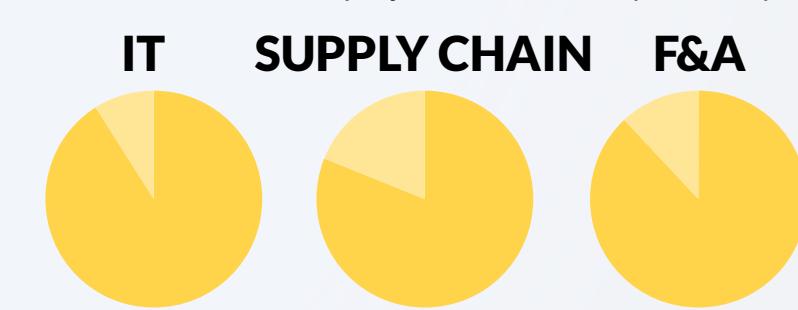
DEMAND

■ Mid to high □ Low to none

Market demand for RPA in 2015 by industry:



Market demand for RPA projected for 2018 by industry:



(Source)

VERSATILITY

RPA is extremely well-suited to handling:

